

Note: this is an English translation of the warranties as listed in the Dutch IKEA catalogue, published in the Netherlands. In case of any discrepancies between the Dutch text and the English translation, the Dutch text of the latest published IKEA catalogue for the Netherlands prevails.

METHOD kitchen system

25 Year Warranty

What products are covered under this warranty?

The following elements of the METHOD kitchen system: • Cabinet frames • Fronts • UTRUSTA hinges • MAXIMERA fully-extendable drawers • UTRUSTA shelves of tempered glass and melamine • Plinths • Legs • Cover panels • Deco strips/cornices • Worktops, except LILLTRÄSK worktops • Sinks, except FYNDIG sinks.

Which elements are not covered under this warranty?

Knobs, handles and LILLTRÄSK worktops. ERSÄTTARE sliding-hinge for semi-integrated dishwashers and BEHJÄLPLIG sliding-hinge for fully integrated dishwashers. FÖRVARA drawers and UTRUSTA wire baskets. TUTEMO and HÖRDA open cabinets have a 10-year warranty.

Freestanding kitchens

25 Year Warranty

What is covered under this warranty?

The warranty covers defects in materials and finishing of all elements of the VÄRDE freestanding kitchen series.

What is not covered under this warranty?

VÄRDE knobs and handles, mixer taps, shelves and wall-mounted shelves of massif wood and KNOXHULT and FYNDIG kitchen systems.

Appliances

5 Year Warranty

What is covered under this warranty?

The warranty covers deficiencies of the appliances caused by faulty construction and/or faulty materials existing on the purchase date at IKEA.

What is not covered under this warranty?

• LAGAN built-in appliances with a two (2) year warranty • Consumable parts including batteries and bulbs • Damage to the following elements: ceramic glass, accessories,

crockery and cutlery baskets, feed and drainage pipes, seals, lamps and cover plates, screens, knobs, casings and parts of casings • Non-functional and decorative parts that do not affect normal use of the appliance, as well as scratches and possible colour differences • Accidental damage caused by external objects or substances or caused by cleaning detergents or unblocking of filters, drainage systems or soap drawers • damage caused by careless use, or caused by non-observance of operating instructions, incorrect installation or connection of the product to an incorrect voltage, damage caused by electrochemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime content in the water, damage caused by deviating environmental conditions • Cases where, upon inspection, the technician could not find any fault.

Important to know:

Within the warranty period, the costs for remedying the problem, e.g. repairs, parts and labour, will be covered, provided that the appliance is accessible for repair without any special expenditure. The reparation will be carried out by an IKEA service partner or a provider appointed by IKEA. Reparation services carried out under a warranty do not extend the warranty period for the appliance, or for any new parts.

Kitchen mixer taps

10 Year Warranty

What is covered under this warranty?

The 10 year warranty applies to all IKEA kitchen mixer taps.

Sofas

10 Year Warranty

What is covered under this warranty?

This warranty applies to domestic use only and covers defects in materials and the construction of the following parts on the date of purchase at IKEA: • frames • seat and back cushions of the following products: • EKTORP seating furniture series • KARLSTAD seating furniture series • KIVIK seating furniture series • KNISLINGE seating furniture series • LANDSKRONA seating furniture series • NOCKEBY seating series • STOCKHOLM seating furniture series • STOCKSUND seating furniture series • SÖDERHAMN seating furniture series • TIDAFORS seating furniture series • TIMSFORS seating furniture series • KLIPPAN 2-seat sofas • KNOPPARP 2-seat sofa • EKENÄS armchairs and footstools • POÄNG armchairs and footstools • EKERÖ armchairs • MELLBY armchairs • NOLBYN armchairs • NOLMYRA armchairs • NORSBORG seating furniture series • STRANDMON armchairs and footstools • VALLENTUNA seating furniture series.

What is not covered under this warranty?

• Textile upholstery • leather upholstery • TULLSTA armchairs • JENNYLUND armchairs • MUREN armchairs • POÄNG cushions • POÄNG children's armchairs • VALLENTUNA seat modules with bed • All sofa beds • All wicker armchairs.

PAX/KOMPLEMENT

10 Year Warranty

What is covered under this warranty?

The following components of the PAX/KOMPLEMENT wardrobes and interior organisers: • basic elements • doors • hinges • sliding door mechanisms • drawer rails • shelves and clothing rods.

What is not covered under this warranty? KOMPLEMENT wire baskets, KOMPLEMENT plastic boxes, KOMPLEMENT trouser hangers, KOMPLEMENT shoe storage, KOMPLEMENT wire basket for shoes.

GODMORGON

10 Year Warranty

What is covered under this warranty? This warranty covers only domestic use and covers defects in the materials and construction of GODMORGON furniture, GODMORGON legs, GODMORGON storage unit set of 3, box with lid set of 5.

What is not covered under this warranty? The warranty does not cover ALDERN worktops and products that have been stored or assembled incorrectly, that have been used incorrectly or incompetently, that have been adjusted or cleaned incorrectly or with unsuitable cleaning materials. The warranty does not cover normal wear and tear, carvings or scratches, damage caused by knocks or accidents. This warranty does not apply if the product has been placed in a public environment, in the outdoors or in a sensitive space. This warranty does not cover incidental or consequential damages.

Bathroom wash-basins and mixer taps

10 Year Warranty

What is covered under this warranty? The 10 year warranty covers all bathroom wash-basins (including siphons) and mixer taps at IKEA. The warranty only covers domestic use and covers defects in materials and construction of all bathroom wash-basins and mixer taps.

What is not covered under this warranty? The adjustable aerator of the mixer tap. The warranty does not cover normal wear and tear, carvings or scratches or damage caused by knocking or accidents.

Matrasses

25 Year Warranty

What is covered under this warranty?

This warranty covers domestic use only. The following components of the mattresses and/or bed bases: • wooden frames and wooden components of box spring mattresses • springs in box springs mattresses • polyether foam padding in polyether foam mattresses • latex padding in latex mattresses • wooden parts and slats of slatted bed frames • electric motor in electrically operable beds/slatted bed frames (5 year warranty).

What is not covered under this warranty? All top mattresses: SULTAN LADE and JÖMNA mattresses, children's mattresses and sofa bed mattresses.

BEKANT and GALANT

10 Year Warranty

What is covered under this warranty?

The warranty covers defects in the materials and the construction of almost all elements of the BEKANT desk series and GALANT storage system.

What is not covered under this warranty? • GALANT cord guides • BEKANT desk top shelves • BEKANT desk screens.

MARKUS, VOLMAR

10 Year Warranty

What is covered under this warranty?

This warranty covers defects in materials and construction of the following components of the desk chair: • frames • moving parts (excl. upholstery of seats/ back rests).

SENSUELL pots and pans

25 Year Warranty

What is covered under this warranty? The warranty covers all pots and pans of the SENSUELL series • Stability of the base • Washing in a domestic dishwasher.

What is not covered under this warranty? This warranty does not cover changes in the outer appearance of the cookware.

SENIOR pots and pans

25 Year Warranty

What is covered under this warranty? Valid for all pots and pans in the SENIOR series.

- Stability of the base
- the warranty only applies if the cookware is hand-cleaned.

What is not covered by this warranty? This warranty does not cover changes in the outer appearance of the cookware.

IKEA 365+ pots and pans

5 and 15 Year Warranty

The 5 year warranty covers all pots and pans with non-stick coating. The 15 year warranty is valid for all stainless steel pots and pans, without a non-stick coating.

What is covered under this warranty? This warranty covers all IKEA 365+ pots and pans

- Stability of the base
- Washing in a domestic dishwasher. Note: products with a non-stick coating must always be hand-cleaned
- Non-stick properties of non-stick pots and pans.

What is not covered under this warranty? This warranty does not cover changes in the outer appearance of the cookware.

VARDAGEN pots and pans

15 Year Warranty

What is covered under this warranty? This warranty covers all pots and pans in the VARDAGEN series and domestic use only

- Stability of the base
- Washing in a domestic dishwasher.

What is not covered under this warranty? This warranty does not cover changes in the outer appearance of the cookware.

TROVÄRDIG frying pans

10 Year Warranty

What is covered under this warranty? This warranty covers all TROVÄRDIG frying pans

- Stability of the base
- Non-stick properties of non-stick pots and pans. Note: products with a non-stick coating should be washed by hand only.

What is not covered by this warranty? This warranty does not cover changes in the outer appearance of the cookware.

IKEA 365+ knives

15 Year Warranty

Applies to all knives in IKEA 365+ series.

What is covered under this warranty? This warranty covers all above mentioned knives. This means that, in normal domestic use and provided that our care instructions are followed, the knives will function as new, also after expiry of the warranty period. 'Normal domestic use' means cutting food, hand-washing the knife daily, and regular sharpening. The warranty covers:

- Sharpness of the blade. Upon purchase the knife will be sharp and you can keep it sharp so you can work properly with it every day. The blade is made of hardened steel. During the warranty period you can sharpen the blade back to its original sharpness
- Durable handle. The handle of the knife should not crack, break or come loose from the blade so that the knife can no longer be used safely
- There may be no corrosion on the blade.

What is not covered under this warranty? This warranty does not cover changes in the outer appearance of the knife.

SLADDA bicycle

10 Year Warranty

Valid for drive belt.

25 Year Warranty

Valid for the bicycle frame.

What is covered under this warranty? This warranty applies to regular daily use on roads and cycle paths. It covers defects in the materials and construction of the bicycle's

- belt drive
- frame.

What is not covered under this warranty? This warranty does not cover any other parts or components of SLADDA bicycle. To replace parts (e.g. brake pads or parts that have broken due to an accident) please contact the customer service in a store or call the IKEA Customer Service on telephone number 0900-235 45 32 (55 Eurocents per call plus regular calling fees). Use only the genuine replacement parts. If you use anything other than genuine replacement parts you may compromise the safety of your bicycle.

What is included in the kitchen price?

The price as shown is the exact price of the featured kitchen. The total kitchen price includes bottom and top cabinets, doors and drawer fronts, worktops, cupboard interiors, hinges, sinks, taps, cover panels, decorative strips, legs, plinths, handles and knobs. The prices for the appliances are mentioned separately. Lighting is sold separately. All kitchens except for KNOXHULT kitchens have soft-closing drawer dampers.

What is included in the bathroom price?

The price as shown is the total price of the bathroom combination, excluding any taps.

Disclaimer

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