

Note: this is an English translation of the warranties as listed in the Dutch IKEA catalogue, published in the Netherlands. In case of any discrepancies between the Dutch text and the English translation, the Dutch text of the latest published IKEA catalogue for the Netherlands prevails.

## **METHOD kitchen system**

25 Year Warranty

### **What products are covered under this warranty?**

The following elements of the METHOD kitchen system: • Cabinet frames • Fronts • UTRUSTA hinges • MAXIMERA fully-extendable drawers • UTRUSTA shelves of tempered glass and melamine • Plinths • Legs • Cover panels • Deco strips/cornices • Worktops, except LILLTRÄSK worktops • Sinks, except FYNDIG sinks.

### **Which elements are not covered under this warranty?**

Knobs, handles and LILLTRÄSK worktops. ERSÄTTARE sliding-hinge for semi-integrated dishwashers and BEHJÄLPLIG sliding-hinge for fully integrated dishwashers. FÖRVARA drawers and UTRUSTA wire baskets. TUTEMO and HÖRDA open cabinets have a 10-year warranty.

## **KNOXHULT kitchen system**

KNOXHULT is not covered under this warranty

## **Appliances**

5 Year Warranty

### **What is covered under this warranty?**

The warranty covers deficiencies of the appliances caused by faulty construction and/or faulty materials existing on the purchase date at IKEA.

### **What is not covered under this warranty?**

- LAGAN and TILLREDA built-in appliances with a two (2) year warranty
- Consumable parts including batteries and bulbs
- Damage to the following elements: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and cover plates, screens, knobs, casings and parts of casings
- Non-functional and decorative parts that do not affect normal use of the appliance, as well as scratches and possible colour differences
- Accidental damage caused by external objects or substances or caused by cleaning detergents or unblocking of filters, drainage systems or soap drawers
- damage caused by careless use, or caused by non-observance of operating instructions, incorrect installation or connection of the product to an incorrect voltage, damage caused by electrochemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime content in the water,

damage caused by deviating environmental conditions • Cases where, upon inspection, the technician could not find any fault.

### **Important to know:**

Within the warranty period, the costs for remedying the problem, e.g. repairs, parts and labour, will be covered, provided that the appliance is accessible for repair without any special expenditure. The reparation will be carried out by an IKEA service partner or a provider appointed by IKEA. Reparation services carried out under a warranty do not extend the warranty period for the appliance, or for any new parts.

### **Kitchen mixer taps**

10 Year Warranty

#### **What is covered under this warranty?**

The 10 year warranty applies to all IKEA kitchen mixer taps.

### **Sofas**

10 Year Warranty

#### **What is covered under this warranty?**

This warranty applies to domestic use only and covers defects in materials and the construction of the following parts on the date of purchase at IKEA: • frames • seat and back cushions of the following products: • EKTORP seating furniture series • KIVIK seating furniture series • LANDSKRONA seating furniture series • NOCKEBY seating series • STOCKHOLM seating furniture series • STOCKSUND seating furniture series • SÖDERHAMN seating furniture series • TIDAFORS seating furniture series • TIMSFORS seating furniture series • KLIPPAN 2-seat sofas • KNOPPARP 2-seat sofa • EKENÄS armchairs and footstools • POÄNG armchairs and footstools • EKERÖ armchairs • MELLBY armchairs • NOLBYN armchairs • NOLMYRA armchairs • NORSBORG seating furniture series • STRANDBON armchairs and footstools • VALLENTUNA seating furniture series • EKEBOL 3-seat sofas • FARLOV seating furniture series • GRONADAL rocking chairs • SKOGABY seating furniture series • VEDBOL armchairs • VIMLE seating furniture series.

#### **What is not covered under this warranty?**

• Textile upholstery • leather upholstery • TULLSTA • JENNYLUND armchairs • MUREN armchairs • POÄNG cushions • POÄNG children's armchairs • All sofa beds • All wicker armchairs.

## **PAX/KOMPLEMENT**

10 Year Warranty

### **What is covered under this warranty?**

The following components of the PAX/KOMPLEMENT wardrobes and interior organisers: • basic elements • doors • hinges • sliding door mechanisms • drawer rails • shelves and clothing rods.

**What is not covered under this warranty?** KOMPLEMENT wire baskets, KOMPLEMENT plastic boxes, KOMPLEMENT trouser hangers, KOMPLEMENT shoe storage, KOMPLEMENT wire basket for shoes.

## **GODMORGON**

10 Year Warranty

**What is covered under this warranty?** This warranty covers only domestic use and covers defects in the materials and construction of GODMORGON furniture, GODMORGON legs, GODMORGON storage unit set of 3, box with lid set of 5.

**What is not covered under this warranty?** The warranty does not cover TOLKEN worktops and products that have been stored or assembled incorrectly, that have been used incorrectly or incompetently, that have been adjusted or cleaned incorrectly or with unsuitable cleaning materials. The warranty does not cover normal wear and tear, carvings or scratches, damage caused by knocks or accidents. This warranty does not apply if the product has been placed in a public environment, in the outdoors or in a sensitive space. This warranty does not cover incidental or consequential damages.

## **Bathroom wash-basins and mixer taps**

10 Year Warranty

**What is covered under this warranty?** The 10 year warranty covers all bathroom wash-basins (including siphons) and mixer taps at IKEA. The warranty only covers domestic use and covers defects in materials and construction of all bathroom wash-basins and mixer taps.

**What is not covered under this warranty?** The adjustable aerator of the mixer tap. The warranty does not cover normal wear and tear, carvings or scratches or damage caused by knocking or accidents.

## **Matrasses**

25 Year Warranty

### **What is covered under this warranty?**

This warranty covers domestic use only. The following components of the mattresses and/or bed bases: • wooden frames and wooden components of box spring mattresses • springs in box springs mattresses • polyether foam padding in polyether foam mattresses • latex padding in latex mattresses • wooden parts and slats of slatted bed frames • electric motor in electrically operable beds/slatted bed frames (5 year warranty).

**What is not covered under this warranty?** All top mattresses: SULTAN LADE and JÖMNA mattresses, children's mattresses and sofa bed mattresses.

## **BEKANT and GALANT**

10 Year Warranty

### **What is covered under this warranty?**

The warranty covers defects in the materials and the construction of almost all elements of the BEKANT desk series and GALANT storage system.

**What is not covered under this warranty?** • GALANT cord guides • BEKANT desk top shelves • BEKANT desk screens.

## **MARKUS, VOLMAR**

10 Year Warranty

### **What is covered under this warranty?**

This warranty covers defects in materials and construction of the following components of the desk chair: • frames • moving parts (excl. upholstery of seats/ back rests).

## **SENSUELL pots and pans**

25 Year Warranty

**What is covered under this warranty?** The warranty covers all pots and pans of the SENSUELL series • Stability of the base • Washing in a domestic dishwasher.

**What is not covered under this warranty?** This warranty does not cover changes in the outer appearance of the cookware.

## **SENIOR pots and pans**

25 Year Warranty

**What is covered under this warranty?** Valid for all pots and pans in the SENIOR series. • Stability of the base • the warranty only applies if the cookware is hand-cleaned.

**What is not covered by this warranty?** This warranty does not cover changes in the outer appearance of the cookware.

## **IKEA 365+ pots and pans**

5 and 15 Year Warranty

The 5 year warranty covers all pots and pans with non-stick coating. The 15 year warranty is valid for all stainless steel pots and pans, without a non-stick coating.

**What is covered under this warranty?** This warranty covers all IKEA 365+ pots and pans • Stability of the base • Washing in a domestic dishwasher. Note: products with a non-stick coating must always be hand-cleaned • Non-stick properties of non-stick pots and pans.

**What is not covered under this warranty?** This warranty does not cover changes in the outer appearance of the cookware.

## **VARDAGEN pots and pans**

15 Year Warranty

**What is covered under this warranty?** This warranty covers all pots and pans in the VARDAGEN series • Stability of the base • Washing in a domestic dishwasher • Non-stick properties of non-stick pots and pans.

**What is not covered under this warranty?** This warranty does not cover changes in the outer appearance of the cookware.

## **Laminate flooring**

Detailed information can be found on [IKEA.nl/GARANTIE](https://www.ikea.nl/GARANTIE)

## **What is included in the kitchen price?**

The price as shown is the exact price of the featured kitchen. The total kitchen price includes bottom and top cabinets, doors and drawer fronts, worktops, cupboard interiors, hinges, sinks, taps, cover panels, decorative strips, legs, plinths, handles and knobs. The

prices for the appliances are mentioned separately. Lighting is sold separately. All kitchens except for KNOXHULT kitchens have soft-closing drawer dampers.

### **What is included in the bathroom price?**

The price as shown is the total price of the bathroom combination, excluding any taps.

### **Disclaimer**

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